

Inaugural Conference & Foundation Training Workshops Movenpick Ambassador Hotel, Accra, Ghana

PROGRAMME

Thursday, 1 February

08:30	Registration
09:30	Opening session

Introduction – What is AFRIQHER and what has it set out to do? Leroy Edozien, Manchester Academic Health Science Centre, AFRIQHER Convener Welcome address by Hon. Kingsley Aboagye Gyedu, Deputy Minister of Health, Ghana Address and formal opening by Professor Isaac Adewole, Federal Minister of Health, Nigeria

Keynote address by Dr Peter Lachman, Chief Executive, ISQua - The International Society for Quality in Health Care

10:30 Coffee break

11:00 Plenary session – Knowledge transfer

The role of standards in quality improvement

Prof Emmanuel 'Dipo Otolorin, Senior Regional Programmatic and Technical Advisor, TIPTOP Project (DRC, Madagascar, Mozambique and Nigeria), Jhpiego: an Affiliate of Johns Hopkins University

Driving health care quality improvement in Ghana: the impact of the National Quality Technical Committee

Dr Ernest Konadu Asiedu, Head, Quality Management Unit, PPMED, Ministry of Health, Ghana

Learning from our experience: Establishing a Healthcare Quality System in Nigeria Dr Olawumi Oluborode, Executive Manager, Society for Quality in Healthcare in Nigeria

12:30 Discussion

13:00 Lunch

14:00 Workshops

A. Approach to QI: The Model for Improvement - Jolanda Steenwijk, Senior Improvement Advisor, Head of Learning Laboratory, Ubora Institute and Dr Henry Markham, clinical advisor, Ubora Institute

- B. Making Safety a Reality: Practical Solutions for Africa Peter Lachman
- C. Patient safety: Situational awareness Leroy Edozien

15:30 Coffee break

16:00 Workshops

- A. Approach to QI: The Model for Improvement Jolanda Steenwijk & Henry Markman
- B. Making Safety a Reality: Practical Solutions for Africa Peter Lachman
- C. Patient safety: Situational awareness Leroy Edozien

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Friday, 2 February

08:30 Plenary session – Approaches to QI

The RADICAL framework for delivering, monitoring and reporting health care quality improvement

Leroy Edozien

The challenges in delivering patient-focused care in Africa

Professor Rotimi Jaiyesimi, Associate Medical Director, Patient Safety, Basildon and Thurrock Hospitals NHS Foundation Trust, UK

Pan African Healthcare Quality Institute: An introduction to Ubora Institute and its work

Ernest Kanyoke, Executive Director, Ubora Institute, Accra

- 10:00 Discussion
- 10:15 Coffee break
- 10:45 Free communications
- 13:00 Lunch

14:00 Workshops

- A. Quality Improvement Tool Kit Jolanda Steenwijk and Salomey Akparibo, Improvement Advisor, Ubora Institute
- B. Human Factors Leroy Edozien
- C. Translating Quality Improvement from Theory to Actions: Practical ways to Improve Care Peter Lachman

15:30 Coffee break

16:00 Workshops

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17:30 Close

Saturday 3 February

Excursion to the Slave Castle Cape Coast/Elmina